

YOUR FLOWING
Generosity
BRINGS **healing** TO
MANY



Lackey Clinic

A Free and Charitable Healthcare Center

IMPACT REPORT



Primary and Specialty Medical Care



“Your donations enable our staff and volunteers to continue providing quality healthcare and healing to the many patients who come seeking our care. Through innovation, we expanded our services and launched our remote patient monitoring program, telehealth services, and same-day virtual care—giving us the ability to bring more access and care to more people and helping provide better health outcomes.

In addition to our primary care, we have faithful volunteer providers offering specialty care: cardiology, orthopedics, rheumatology, nephrology, psychiatry, optometry, and physical therapy. They go above and beyond, calling patients to check on them and collaborating with our primary care providers. They are a vital part in providing the best care possible for our patients.”

—Dr. Jill Cotel, *Lackey Clinic Medical Director*



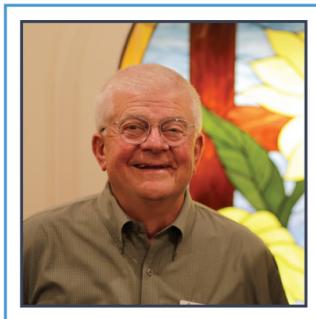
Free and Low-Cost Medications

Why I Volunteer, and Why We Give...

“I’ve had the honor of volunteering in the Lackey Clinic Pharmacy for the past five years. It has been an eye-opener to see how great the need is for these services. **Because of the numerous programs with pharmaceutical companies that the staff have researched and arranged for the Clinic to be a part of, our patients are able to receive the best possible drugs for their illnesses, often drugs that would cost hundreds or thousands of dollars if not for these programs.** Jim and I know that our contributions are used wisely and efficiently and are confident that it is in God’s plan for us to volunteer and contribute to this work.”

— Nan Dunaway, R.Ph.
Lackey Clinic Volunteer Pharmacist





Spiritual Care Through Church Partnership

“Spiritual Care is an extension of the mission of every church congregation supporting us through offered prayers, given finances, and volunteered time.”
— John Seltzer, *Lackey Clinic Chaplain*



“Lackey has been a long-time partner of the Chapel. They are an extension of the Chapel’s mission to meet people where they are on their spiritual journey. **To meet people spiritually, you must first meet them where they are physically.**”

One of the highlights I have experienced at Lackey is to join the staff for morning prayer, followed by meeting patients in the waiting room. While talking with patients, I have prayed with them, listened to their struggles and fears, and learned about their families. It has been a gift to serve at Lackey.”

— Elizabeth Duncan
Outreach Director at Williamsburg Community Chapel

44
CHURCHES
generously support us

Behavioral Health Services

Thanks to the support of our donors, our volunteers, and our behavioral health partners, **our Clinic has met the increasing need for behavioral health services.** We now have *three psychiatric providers* and *four behavioral health counselors* constantly offering hope and healing to our patients.

80%
OF OUR PATIENTS
need behavioral health (nearly doubled since pre-pandemic)



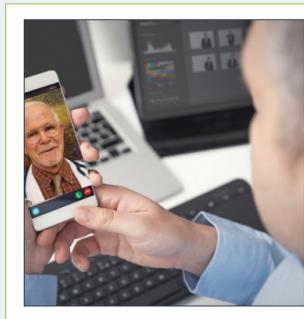
Virtual Urgent Care

“Dr. Robertson’s (Lead Lackey Virtual Urgent Care Provider) professionalism and true desire to help is profound. **He helped me through one of the most difficult moments in my life.** Just a genuinely good human being. So grateful for him and Lackey Clinic. Thank you all so much!”

— Devin, *Lackey Virtual Urgent Care Patient*

“The expansion of Lackey Virtual Urgent Care to the entire state of Virginia makes the telehealth platform crucial in reaching more people who have urgent health care needs.”

— Dr. Sadhana Rajamoorthi
Volunteer Lackey Virtual Urgent Care Provider



Dental Care

“I really appreciate the dental care I am receiving from Lackey. I had a dental cleaning by Cathy (Lackey Clinic Dental Hygienist), and it was the most thorough and best cleaning I have ever had in my life.”

— Angelica, *Lackey Clinic Patient*



Dr. Jane Masood,
Lackey Clinic Dentist,
with a patient.

7,368
DENTAL
PROCEDURES
for 659 patients
through 2,078 visits
in the last year



Eye Care

“Dear Lackey Clinic, Thank you to all of your team for providing many services to me and my husband of 34 years. **We’ve never been without insurance before, so the Clinic has been a true godsend and blessing from above for us.**”

Most recently, I especially wanted to thank you for providing the services of Dr. Amanda Paull (Lackey Clinic Optometrist) and for the new eyeglasses I received!

I have a very delicate prescription, and she worked with me every step of the way to ensure they were correct. With a -10 or so, that was not easy.

I have been wearing them now, a little over a month, and each day am very appreciative that I can see better and that I have a newer, flattering pair of glasses. I’m glad I was able to give \$100 to help keep that “fund” going, I wish I could’ve given more.

Thanks for all you do! Especially Grete (Lackey Clinic FNP) and the nurses who answer all my questions, too.”

— Rebecca, *Lackey Clinic Patient*

335
EYEGLASSES
given free to patients in the last year



I do not cease to give thanks for you, making mention of you in my prayers.

Ephesians 1:16

(The cover photo is from a painting featured in our clinical area.)

Our Mission

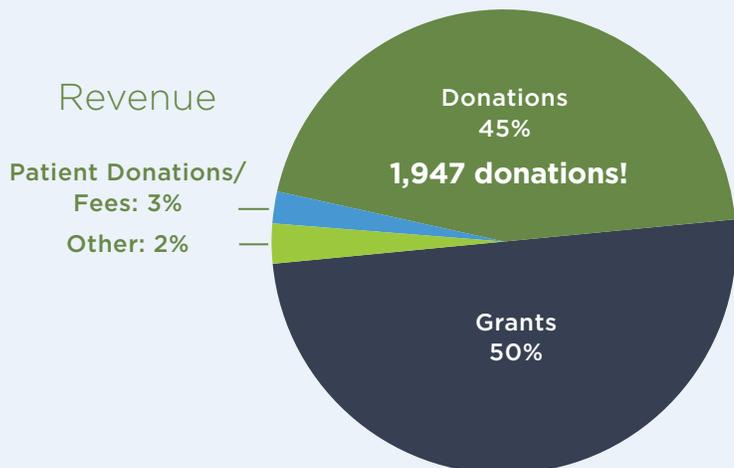
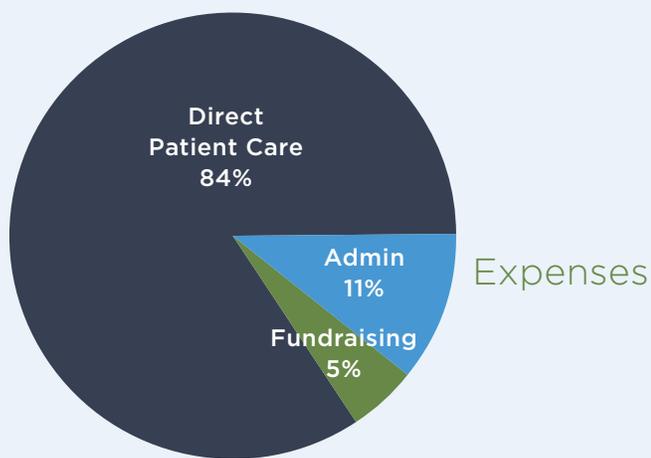
To provide skilled, compassionate healthcare and counseling to the medically disadvantaged in a manner that honors the name of Jesus Christ.

Thank You to Our Support Network



As of Jan. 2023 (left to right, top to bottom)
Chair: Robert Topping; **Vice Chair:** Nathan Mortier, Esq.; **Treasurer:** Shawn Nelson;
Secretary: Christopher Culp, MD; Steve Apostoles, MD; Maria Brooks; Latonia Chavis; Jeremy Conrad; Lee Folsom; Jaymorle Ingram; Paul Langenus; Paul V. Maier; Dave Rudy; Cristina Wineinger

2023 Lackey Clinic Board of Directors



Foundations and Corporate Funders

Williamsburg Health Foundation; Virginia Association of Free and Charitable Clinics; Herndon Foundation; United Way of the Virginia Peninsula; York County; North Carolina Furniture & Mattress; Langley Federal Credit Union; The Bargain Box (York County); Peninsula Community Foundation; Williamsburg Community Foundation; The Calkins Foundation; New2You Thrift Store; Ferguson Cares; Karene O'Hare Memorial Fund

Medical and Dental Supporters

Riverside Health System; Sentara Healthcare; Bon Secours Mary Immaculate Hospital; TPMG; Hampton Roads Orthopaedics Spine & Sports Medicine; Orthopaedic & Spine Center; Tidewater Orthopaedics; Rx Partnership

Volunteer Support

Our volunteers gave over **14,500 hours** of their time, valued at **\$512,000!**