

## WHO WE SERVE



“Lackey Clinic has meant a lot to me. I’ve been a patient for seven years, and as a small business owner it is a relief to me to have a medical home.”

— Hope B., *Lackey Clinic Patient*

“The Clinic has helped me a lot since I was a cancer patient. It has been a matter of life and death since I have had cancer. The doctors and nurses take good care of me, and it means everything. I am very grateful.”

— Hilda G., *Lackey Clinic Patient*




“The care has been fantastic. Without the Clinic I would have nothing. I’d have a lot of big doctors’ bills, and I wouldn’t be able to afford them. The Clinic is the only safety-net I really have.”

— Scott B., *Lackey Clinic Patient*

We serve uninsured individuals, who earn between \$8.50-\$20/hour, representing the Federal Poverty Levels of 139-300%.

Our Service Area: Williamsburg/James City County, Newport News, York County, Poquoson

 10,000+ patients enrolled in 25 years

 77.5% of our patients have 3 or more chronic conditions

 63% of our patients are employed but can’t afford healthcare

## WHO SERVES WITH US

### Thank you to our volunteers

Who have spent countless hours serving for the Clinic!



“My experience at Lackey Clinic has been one of the finest and most rewarding of my career. I always come home from the Clinic feeling better about humanity and the potential for all of us to be more caring, observant of others, and appreciative of our blessings.”

— Daniel Carr, MD, *Lackey Clinic Volunteer*  
(Also pictured: Tanvi Kohli, *Volunteer Scribe*)

## Lackey Clinic Board of Directors



BOARD OF DIRECTORS FALL 2020 (pictured: left to right, top to bottom)  
Chair: Robyn Hylton Hansen, Esq.; Vice Chair: Paul V. Maier; Treasurer: Keith Percic; Secretary: Robert Bryant; Steve Apostoles, MD; Michael Brooks; Scott J. Golrich, DMD; Michael Jacobs; Luisa Marsteller, MD; Chandra McCulley-Hooker; Dave Rudy; Cristina Wineinger; Ted W. Drake (not pictured)

lackeyclinic.org | 757.886.0608  
Follow us on social media: @lackeycares



## WHY WE SERVE



“This ministry is focused on restoring dignity to the impoverished and broken. Each of us that work in this ministry find that our own faith is strengthened by “celebrating the miracles” that we witness each day in the lives of patients treated at the Clinic...Together, with God’s help, we are providing quality healthcare and giving the patients an added value...a service that can touch their spiritual needs.

— Dr. Jim Shaw, *Lackey Clinic Co-Founder*

Dr. Jim Shaw and his wife, Cooka, co-founded our Clinic in 1995 with one simple mission—**To provide skilled, compassionate healthcare and counseling to the medically disadvantaged in a manner that honors the name of Jesus Christ.** The Shaws felt called to action from Matthew 25:40: “Inasmuch as you have done it unto one of the least of these my brethren, you have done it unto me.”

The Shaws battled Dr. Shaw’s bone cancer for 18+ years but kept the Clinic running in order to offer healing to others in the midst of their own suffering. Sadly, Dr. Shaw passed away in 2015, but **his legacy lives on in Cooka and the 10,000+ patients the Clinic has served over the last 25 years with God’s provision.**

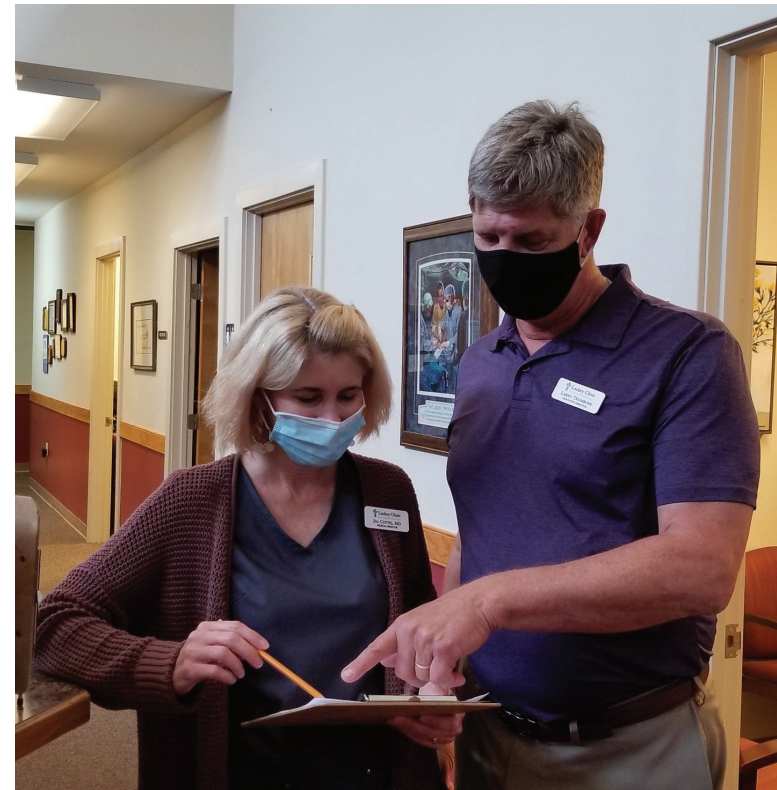
## Imagine a person who works hard but can’t afford healthcare.

What happens when they become sick? They stay home to get better, but they miss multiple work days and eventually lose their job. Now they have no income, which affects if they can pay rent, care for their children, or even pay for food. Their whole life is turned upside down.

**Now what if you just changed one thing and gave that person free healthcare?** Now their doctor helps keep them healthy; they don’t miss work; they don’t lose income, and they can continue caring for themselves and their family. That’s the impact Lackey Clinic has for our patients. Thank you for helping us continue our mission, which the Shaws started 25 years ago.



Larry Trumbore, Jr.  
*Executive Director*



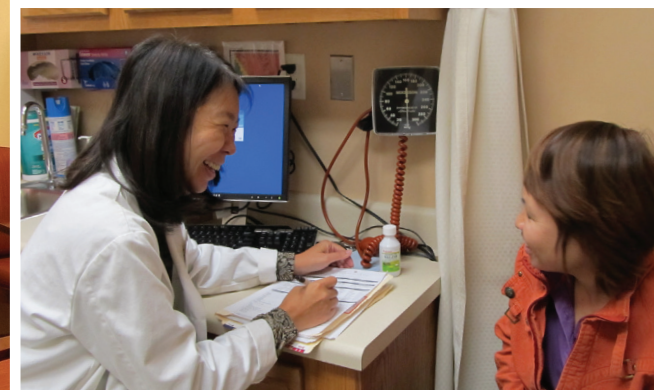
When the pandemic began, we launched our new telehealth program so we could care for our patients while keeping them safe in their homes. After we added new safety equipment and COVID-19 protocols, we returned to having more in-patient appointments at the Clinic, but **we have continued to utilize our telehealth program** as an option for our patients to get the care they need. We are excited for the ways our telehealth program can expand our ability to care for even more patients in the future!

Jill Cottel, MD  
*Medical Director*



**Telemedicine**  
**Telecounseling**      **Teledentistry**

## WHAT WE DO



## Our Services

- Primary and Specialty Medical Care**
- Dental Care**
- Free and Low-Cost Medications**
- Behavioral Health Counseling**
- Spiritual Care**
- Better Vision Eye Care**
- Telehealth: Telemedicine, Teledentistry, Telecounseling**

### External Services:

Charity Care Agreements  
with Local Health Systems

## Our Support Network

- Donations and Grants**
- Volunteers**
- Charity Care Partners**
- Free Medications from Pharmaceutical Manufacturers**

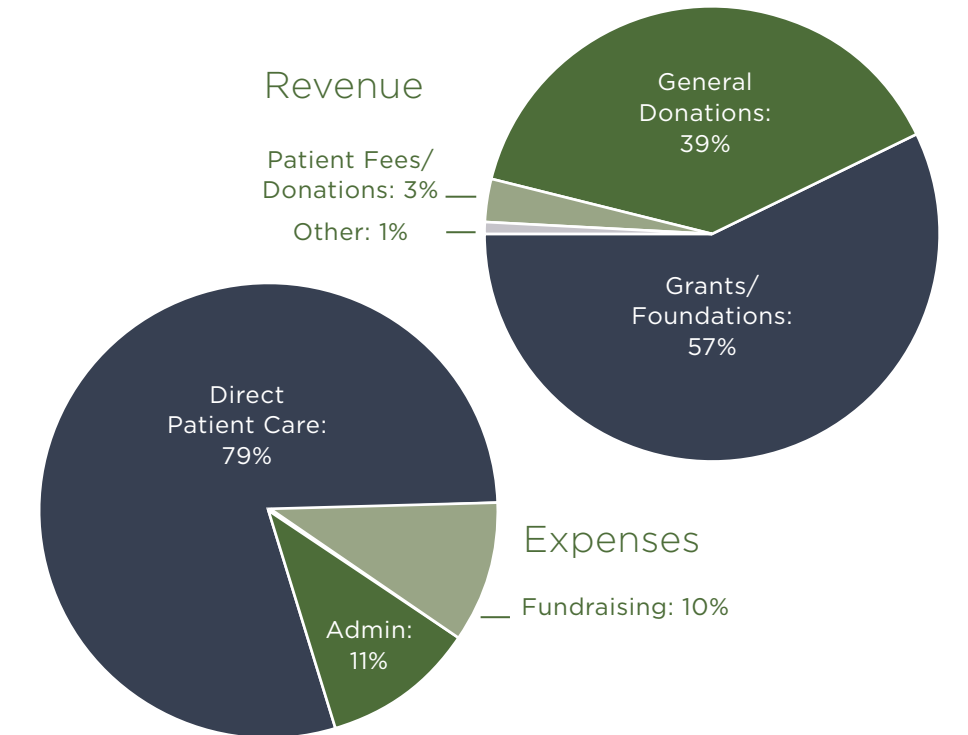
## HOW WE SERVE

## Thank you...

To our individual donors who have generously made over 1,435 donations this past year!

And to the 45+ churches who generously support us!

Our partnerships change lives!



## A Special Thank You to Our Community Partners

### Our Foundations and Corporate Funders

Williamsburg Health Foundation | Virginia Association of Free and Charitable Clinics  
Virginia Health Care Foundation | Bank of America | United Way of the Virginia Peninsula | Herndon Foundation | Susan G. Komen | Ferguson Cares  
York County | Westgate Resorts Foundation | Peninsula Community Foundation  
Williamsburg Community Foundation | Langley Federal Credit Union | Ben & Jerry’s North Carolina Furniture & Mattress | Karene O’Hare Memorial Fund

### Our Medical and Dental Supporters

Riverside Health System | Sentara Healthcare | Bon Secours Mary Immaculate Hospital  
TPMG | Hampton Roads Orthopaedics Spine & Sports Medicine  
Orthopaedic & Spine Center | Delta Dental | Atlantic Dental Care